

State of Delaware Executive Department Office of Management & Budget

Statewide Benefits Office Contact List/Primary Responsibilities

(As of January 2010)

Brenda Lakeman Director

Faith Rentz Mary Thuresson

Deputy Director Administrative Specialist

Address:

Duncan Center

500 W. Loockerman Street, Suite 320

Dover, DE 19904 SLC: D620E

Website: www.ben.omb.delaware.gov

Telephone: (302) 739-8331 or 1-800-489-8933

Facsimile: (302) 739-8339

Receptionist Janice Crawford and Rosaria Cephas

Benefits Administration Primary Responsibilities

Leslie Ramsey Disability Insurance Program (DIP) Administration

Minnesota Life GUL Program

Durae Johann Return To Work Coordinator -Disability Insurance

Program (DIP)

Dianna Stotler Training/Communications/SBO Website

Statewide Supplemental Benefits Program Annual Benefits Open Enrollment, eBenefits

Benefits Surveys CMS Demands



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Ann Skeans Group Health Plan Administration

Employee Assistance Program (EAP),

Larry Frank Customer Service – Health, Dental and Prescription

Dental Administration

Flexible Spending Account Administration Pre-Tax Commuter Benefit Administration

Lois Houston Customer Service – Health, Dental and Prescription

Prescription Plan Administration

Medicare Part D Policy

Finale Uptegrow Management Analyst for Health Program

Contracts/RFP's

FOIA

HIPAA Privacy/Security

Theresa Strawder Statewide Wellness Administrator

Dela*WELL*

Aaron Schrader Health Promotions

Dela**WELL** University

Benefits Accounting Unit Primary Responsibilities

Colleen Kondelis COBRA Administration/ARRA COBRA Subsidy

Disability Insurance Program Support

Dependent Eligibility Audit

Mary (Fran) Nichols Dental and Blood Bank Eligibility and Enrollments

Dental and Blood Bank Reconciliation Dental Adjustments and Refunds

Tina Shulties Health Eligibility and Enrollments

Refund and Adjustment Issues for Health Care

Health Reconciliation

Jeanne Camper Spousal COB

Health Reconciliation

<u>Contact for Non-Payroll Groups</u> Gail Hudson at Financial Operations, OMB

Telephone: (302) 672-5232

COBRA Questions Ceridian Benefits Services

Customer Service 1-800-877-7994